

## Speedworld Indoor Kart Track Cancellation Policy

ALL REQUESTED EVENT CHANGES MUST BE MADE VIA EMAIL TO [INFO@SPEEDWORLD.CA](mailto:INFO@SPEEDWORLD.CA)

Minimum 48 hours prior to your scheduled arrival time

- Eligible for a refund, modification or reschedule\*
- Booking fee (charged by a third party) is NON refundable.

Minimum 24 hours prior to your scheduled arrival time

- No refunds
- No modifications
- Event may be rescheduled for a date within 365 days.

Within 24 hours of your scheduled arrival time

- No refund
- No modifications

We reserve a certain length of time and amount of track space for your group based on the number of guests and format of racing you confirmed and booked for. No modifications, refunds, partial refunds or future credit will be given for any changes requested within 48 hours of arrival.

### **Definitions**

**Refund:** The value paid will for the event will be refunded to the same card/individual via the same method of payment (online payments will be refunded electronically).

**Modification:** Modification of an event may include a change to the number of participants or a change in the number of races per person. Modifications are permitted with a minimum 48 hours of your scheduled arrival time.

**Reschedule:** Moving the scheduled event to a later date within the next 365 days. Event must be rescheduled within 365 days and may only be rescheduled once. Please note that price adjustments may apply if the value of your rescheduled event is greater than the original scheduled event.

Policy exception: A refund will be given if Speedworld is unable to operate the event due to logistical reasons or unforeseen circumstances.